

A message regarding COVID-19

March 2020

We are monitoring the developments of the coronavirus (COVID-19) pandemic and wish to address the implications it has for our clients, staff, partners, and community as a whole. To those who are sick, we wish to extend wishes for a speedy and full recovery. And to those who have been affected by the virus in any way, we wish to extend our solidarity during uncertain times. Our first priority is the health and safety of the RepRisk community – the goal of the following measures is to keep our community safe while maintaining the high standard of service we are committed to providing you.

As such, we are taking care to ensure that our staff's health is safeguarded by complying with the governmental recommendations and regulations from the geographies in which we operate. In keeping with the social distancing measures recommended by public health officials, we are providing our staff with the flexibility to work remotely. We are fully prepared to operate remotely and have the necessary tools in place to do so.

We want to assure our clients and partners that we are committed to the continuity of our business. We have measures in place to ensure that the RepRisk solutions are stable, secure, and available to you online from anywhere, at all times. Further, our global Client Services team is available, as always, to respond to your questions and needs, covering all time zones from offices in Canada, Switzerland, and the Philippines.

We will continue to monitor the situation closely as it develops. Please do not hesitate to reach out with any questions or concerns.